

## New Online XenLab:

- » For Citrix Partners & Enterprise Customers
  - A Complete Online Lab for you on Xen
- » Test and Certify your Solutions
  - Use the Virtual Lab Scheduler™ to reserve your multi-day session now!
- » Easy to Use
  - No Servers to set up and Maintain!
  - Just download your solution and go!
- » Perfect for:
  - Testing before production
  - Training on new solutions
  - Parallel Integration site
  - Consulting Partners
  - ISV Partners
- » High performance virtualization with Xen!
  - Runs on XenEnterprise v4.1

New Test & Certification site for Citrix Ready Partners



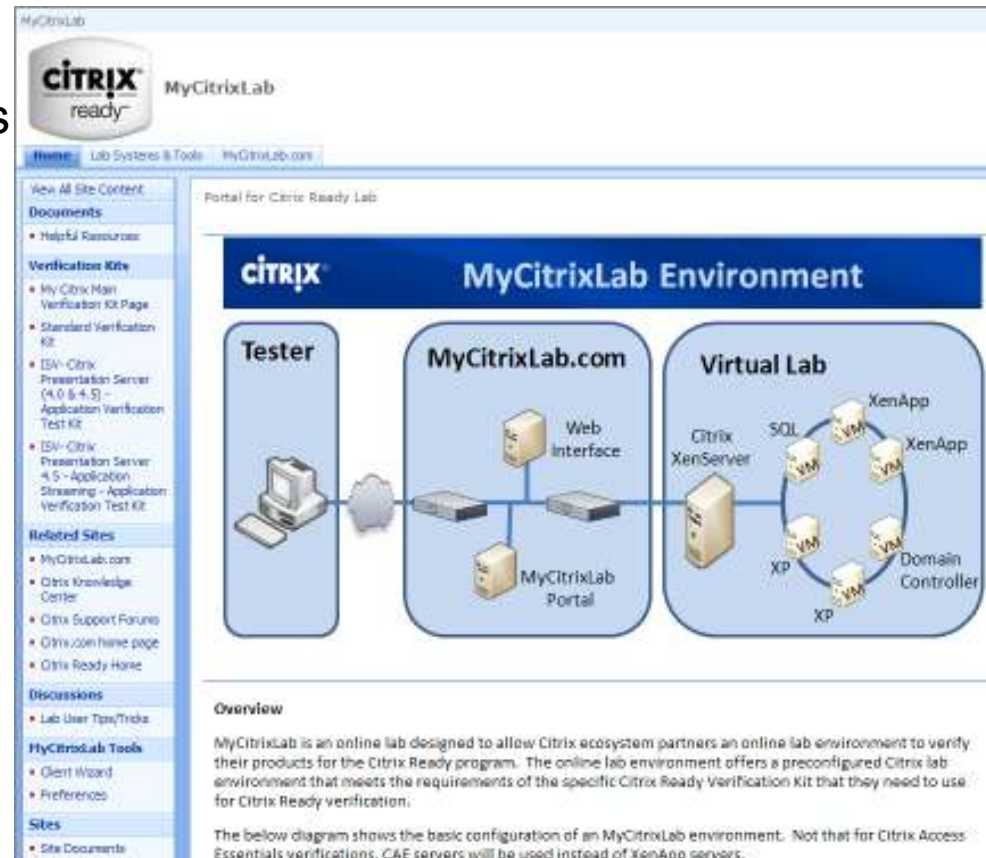
The screenshot shows the MyCitrixLab.com website interface. The browser address bar displays "http://mycitrixlab.com/Access/Citrix/site/default.aspx". The page features a navigation menu with "Help", "Change Password", and "mycitrixlab@citrix.com". The main content area is titled "Citrix Ready Lab (32 bit) CPS Servers" and includes a "Schedule Test Time" section. This section contains a calendar for January, with the 22nd selected. Other options include "Time Zone" (Eastern), "Duration" (3 days), and a "Send Request" button. Below the calendar, there is a "Remote Connections" section with a "Log Off" button and a "Test Environment" section with a link to the "Citrix Ready Lab site". A "Connection Information" section at the bottom explains that the Remote Connections box contains icons for active remote sessions and that clicking an icon launches a session to a running Virtual Machine.

Powered by AcXess V-Works™  
[www.acxess.com](http://www.acxess.com)



## Environment details:

- » 32-bit / 64-bit /+Access Essentials
- » **Virtual Labs contain:**
  - 1 Domain Controller
  - 1 SQL Server 2005
  - 1 CPS 4.5 FP1
  - 1 CPS 4.5 FP1 with Web Interface
  - 1 XP client
  - 1 Vista client
- » Self-registration and scheduling
- » SharePoint site for Collaboration
- » End-user Help and FAQ documentation
- » Data Center, Network and Security Services
- » Active Directory, Portal, Infrastructure Services
- » Web front end, scheduling & SQL development
- » Custom Virtualization Scripting and Monitoring
- » Custom Live CRM reporting
  - AcXess V-Works™



**Call to get a custom XenLab for your Solution:**  
Demos, Training, Consulting, Testing & Integration

Call: AcXess - 954-612-1939 / 1-800-680-1360 x201  
Email: [telowson@acxess.com](mailto:telowson@acxess.com) / [bhampton@acxess.com](mailto:bhampton@acxess.com)

# Virtual Labs & Demos On-Demand FAQ

Make your own custom version of the MyCitrixLab site!

## **Q: What is the AcXess Virtual Machine Labs & Demos On-Demand™ service?**

The AcXess Virtual Labs & Demos On-Demand™ service is used by Systems or Development Engineers, Marketing & Sales people for having a fully “live” online virtual lab of your custom or standard virtual machine software images for demos, labs, integrations, etc.

AcXess provides this to you on a centralized and secure easy to use platform & website. You choose the custom url & look and feel of the site for your needs, and then AcXess manages the entire back-end in our AT&T data centers to save you time & money in the sales, training, Proof-of-Concept or integration process.

## **Q: Can I use my existing Virtual Machine images? Do I have to create one?**

Yes, AcXess will work with you to either develop a virtual machine image or convert your current images to work with our V-Works™ platform. We will give you admin rights to install your solution and then we “freeze” a pristine copy so that the lab image is always available for continued use with consistency and quality for you and your prospects. When you update your image once on the site, everyone gets it the next time they logon to the system.

## **Q: Can I build a custom landing page or web site for my solution?**

Yes, you can develop the front end with a landing page or site for your custom url, with click-thru downloads or flash as well as up to date demo scripts and then use the Virtual Lab Scheduler™ for scheduling of complete “live” software to interact with and/or demo to prospects & clients.

SharePoint is also included for all of your team collaboration needs while using or developing on the site.

# FAQ

## Q: Can I control access to my site?

Yes, the site can be restricted or open by email domain or other criteria for the ability to register & use. You can also provide specific desktop client & server login policies in the windows environment. We can exclude or include users for controlling traffic and use of the site based on your needs and budget. Advanced personal security can also be achieved with the site.

## Q: How many users can I have on my site?

As many as you would like, either with restricted and named multiple remote desktop login or by registered account to the same admin image, the site is sized to your needs of concurrent sessions or how many simultaneous users or labs you would like to have at peak usage. AcXess will help you determine estimated site capacity with our rule of thumb that has been tested worldwide by major clients such as Microsoft, SAP & Citrix.

## Q: How does the calendar/scheduling function work?

In the case of larger multi-user sites, the Virtual Lab & Demo Scheduler™ gives you On-Demand access to your virtual machine image based on the number of concurrent user sessions you have budgeted. If no immediate session is available, the scheduler will give you the next available time, or you can schedule a guaranteed timeslot up to 1 month in advance. It's kind of like scheduling a physical lab or conference room and having everything ready for you ahead of time (servers, OS, base image, database, etc.), and then cleaning it all up for you when you leave, to make it ready for the next user.

# FAQ

## **Q: Can I get reports of registered users and demo or lab activity?**

Yes, the AcXess Virtual Labs On-Demand system provides you with a live reporting function sorted by date, time etc. (or excel download) to show you who is registered with the site, and who is using each specific Demo or Lab image for training and integration, and for how long, so you have up to the minute info for your teams to follow up on.

You can use this for tracking partners, sales or certifications, etc.

## **Q: Can I save my work on a virtual machine image and use it later?**

Yes, the AcXess service also has a “saved state” option, which has become a very versatile tool over the last couple of years, because each image can be customized and saved (secure based on your registered acct) for personal use on a lab or presentation later, with each original software image reset automatically for the next scheduled session, so you always have a consistent experience for each new lab or training session online.

## **Q: What else can I use my virtual lab site for?**

The sky's the limit! AcXess will work with you on any custom image or project to find the most efficient and cost effective way to get you what you need for increased IT performance.

**For more info or questions on how you can have your own Lab or Demo site,**  
email: [info@acxess.com](mailto:info@acxess.com)

[www.acxess.com](http://www.acxess.com)

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